

Service Snapshot

June 2025



A new era of ROADS

A warm welcome to the first official newsletter from ROADS provided by WithYou, giving you a snapshot of our service.

The year so far has been one of reflection, improvement and momentum. The team has been busy reviewing service delivery and internal systems and processes, identifying what's working well and where we can evolve.

We have recently renovated our service based from Carnson House, with the reception area and one-to-one rooms completely refreshed following valuable client feedback. The result is a more welcoming, trauma-informed and comfortable environment that reflects the care we provide. We also now have multiple hubs in the community to support accessibility for our clients. ROADS now delivers over 18 different group sessions running each week across

Carnson House and our other community locations.

Finally, we've made great strides towards a brand new ROADS app where confidential support and advice can be accessed directly from your phone.

We're proud of the progress we've made – but we know we are far from done. The future promises even more innovation, growth and collaboration as we continue to improve access, experience and outcomes for everyone we see.

I look forward to a bright future for ROADS.

Dave Potts
Head of Service Delivery



Main photo: Ben Langley (Shared Care Worker), Kieran Applegate (Shared Care Client) and Lauren (volunteer) with the Walking Group

What's coming up?

A new walking group for shared care clients is launching 16th July:

Wednesdays at 10:30am
(meeting at The Gate Surgery)

Family and Carers Board is every third Tuesday of the month at Carnson House
5:30pm– 7:30pm

Your Voice Matters is every last Thursday of the month held
11am–1pm at the Unity Centre

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Recovery BBQ

To make the most of the sunshine in June, ROADS hosted a Recovery BBQ, bringing together the recovery community, ROADS clients from across services, Shared Care, Beacon, and Rotherham United Community Trust, as well as families, carers, and staff.

"Today couldn't have gone any better. I'm so pumped up and excited about the future... At last my life has PURPOSE."

Kieren, shared care client

In the community

We are also delighted to have secured a market pop-up stall every week in the town centre from 8am-11am. We're raising awareness of the service, and offering advice and testing for blood borne viruses, accompanied by The Hep C Trust. Having regular access to community venues improves our visibility and accessibility, and our ambition to remove stigma.



Photo: Volunteers Mark Herring and Lauren White

ROADS in the news

In May BBC Radio Sheffield interviewed ROADS volunteer Darren. He talked about his own recovery journey, the impact of our service, volunteering and the importance of community following on from Mental Health Awareness Week. We're always so grateful to our staff, volunteers and clients willing to share their journeys!

Award winning volunteer

ROADS volunteer Darren has also been busy! During Volunteer's Week, WithYou announced our 2025 Volunteer Award Winners. Described by the person who nominated him as "an all-round brilliant man", Darren is known for being cheerful, grounded, and full of knowledge.

Clients say they feel safe around Darren and staff say his commitment lifts the whole service. He's proof that showing up with heart and humanity is what volunteering is really about.

"If I help one person today, then my day is a good one." Darren Fox, ROADS volunteer



Photo: Volunteer Darren Fox and Paul Johnson, CEC

Get in touch with us

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